



What are Statuses in RALS and, How Do They Help Me?

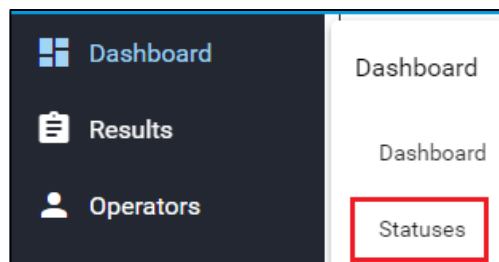
Statuses are used to display the health of RALS components and processes.

Statuses are available for the following RALS components and processes:

Item	Description
E-mail	System configuration for sending e-mails
Evaluator	Component used to evaluate results
History DB Backup	Process used to backup the history database
i-STAT Interface	Component used to interface with i-STAT devices
LDAP	Process used to interface with a directory system (e.g. Active Directory)
Legacy ADT Interface	Legacy process used to interface with ADT systems
Legacy LIS Interface	Legacy process used to interface with LIS systems
LMS	Process used to interface with learning management system
Logs DB Backup	Process used to back up the logs database
Mirth DB Backup	Process used to back up the Mirth database
Operator Recertification	Process used to automatically recertify operators
Patients/Orders Interface	Component used for inbound (ADT/Orders) interfaces

Item	Description
RALS DB Backup	Process used to back up the RALS database
Reports Service	Service used to generate reports
Results Interface	Component used for outbound (LIS/HIS/EHR) interfaces

On the **Navigation Panel**, click  **Dashboard** and select **Statuses**.















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Status Health

Each status will display one of the following health indicators:

ICON	STATUS	NOTES
	In Error	RALS™ SYSTEM component or process ran, but encountered one or more issues
	Not Running	RALS™ SYSTEM component or process is not currently running
	Running	RALS™ SYSTEM component or process ran without issue

When  In Error, or  Not Running, a Message field is provided to clarify why the service is not executing successfully:

NAME	↑ TYPE	HEALTH	LAST UPDATE TIME	MESSAGE
Operator Recertification	Services	 Running	7/26/2023 1:22:03 PM	
Patients/Orders Interf...	Services	 In Error	7/26/2023 1:23:17 PM	No messages have been received in the last
RALS™ DB Backup	Backups	 Running	7/26/2023 2:00:04 AM	
Reports Service	Services	 Running	7/26/2023 1:23:54 PM	
Results Interface	Services	 In Error	7/26/2023 1:23:52 PM	One or more results failed to upload, check

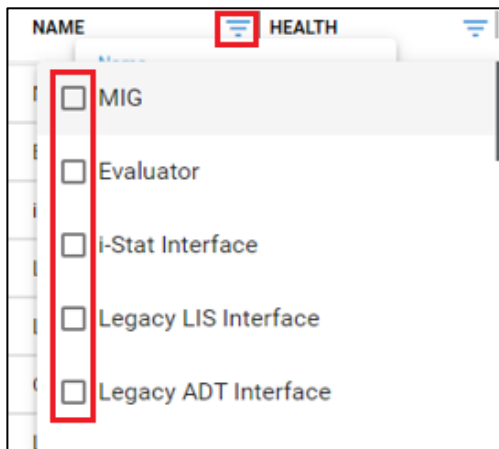
1. Messages from the Outbound Service occur when:
 - A result is unable to update, the message will indicate which Result Number.
 - One or more results fail to upload.
2. Messages from the Inbound Service occur when:
 - No messages have been received in the expected timeframe.



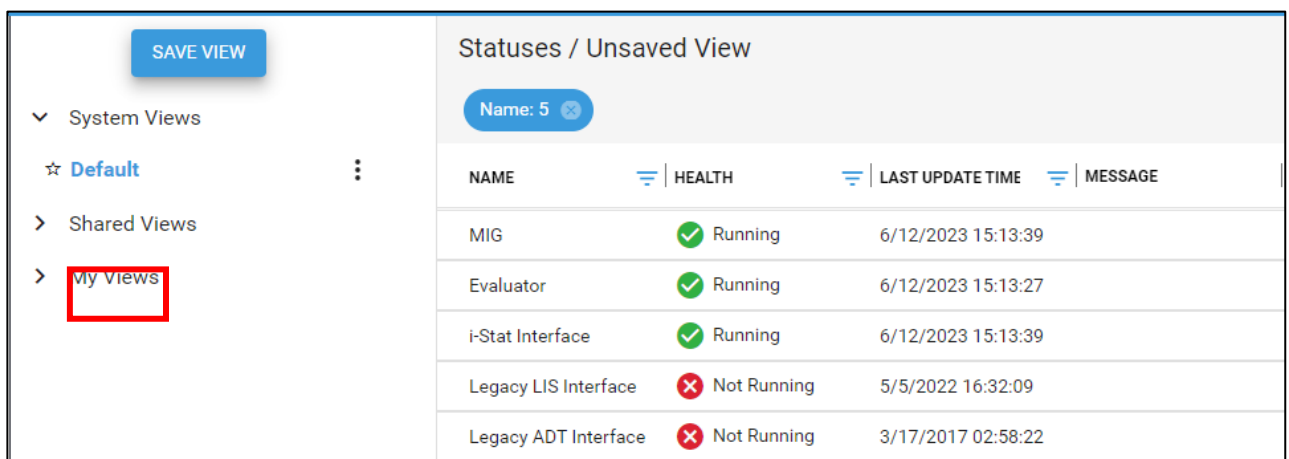
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To Set up a More Specific View:

1. Filter on the **Name** column, select preferred components for the view, and click **APPLY**.



2. Save the View as a My View for future reference as a new view. It will then be listed under “My Views.”



How to set up a widget for My Status View on the Dashboard:

Please refer to FAQ #2 on rals.com titled: *How do I set up my dashboard?*